

The Process



Step 1

If you make the decision to go ahead with the process of Shipping Your Reno from china, you will find in your package a list of suppliers, their products, contact person at that factory, contact's email and a secret buying discount code to use at introduction so you get better deals.

You will then receive an introductory email from the person from each factory.

Step 2

They will converse with you as you would any supplier here, regarding all the requirements you have. At this time, sending any plans (eg kitchen, bathroom, staircase) you have will give the supplier a better idea of your needs. They will send through catalogues of what they have in style and colour. If you cannot see the style or item you want, sending them a picture will be much easier for them to understand than trying to explain the look.

One of our suppliers is fantastic at sourcing products that you can't find in catalogues, so feel free to ask him to find it for you. You will be sent his contact details in the package.

Step 3

Once you have found the products, colour, size, etc you want, you will be sent a P.I.

These will be sent from each supplier you order from. It is your invoice. At this point, the supplier requires you to 'sign off' on your order. You must specifically check every detail of your order... especially size, and colour to make sure you're ordering the right thing. Once you sign off

on the P.I. they can charge you extra money to make the changes, so be vigilant!

PLEASE NOTE: *We advise not to purchase toilets, windows, and lights as we are yet to find a supplier who can provide these products at Australian standards. The decision is however yours to make.*

At this time, you will also be required to pay a deposit for the production to begin. Usually 50% of the invoice is requested, and they will give you the bank details to make an international transfer to their designated bank. Australian banks charge approx between \$15 - \$30 for an international transfer. Sometimes the factory may ask for you to send them a photo of the transfer once it's been paid so they can get on with production straight away. So keep a record.

WHAT HAPPENS NEXT????

STEP 4

As the products are finished, big items such as kitchens, wardrobes, doors, furniture etc will be photographed and emailed to you. ASK any questions and voice any concerns you have at this stage to ensure everything is as you want them.

You will see on your P.I. each item will have a volume value... a cubed meterage, so all your items can be added together and at this stage your size of container will be known. Either they will prepare to load a 40 foot or a 20 foot container for you. You can also continue to shop if there is extra space. And believe me, if there is, use it! You will have trouble shopping at home if you forget anything, as the prices in Australia is astronomical.

One of our suppliers' will co-ordinate with your other suppliers and get your items to their warehouse. Note that they will charge a loading/ packing fee for other suppliers' goods to be packed into your container for you. Once everything has arrived, Billy Lee will send photos via email of the loading. During the loading of the container stage, usually between 50 - 100 photos are sent to you showing your products being packed into the container.

It is a good idea to put aside approx 20 - 30% extra on top of your spend for the cost of shipping, transport, taxes, and port charges.

STEP 5

Your container will be loaded onto a truck and transported to the shipping port of Shenzhen in China.

You will be sent through all the documentation for shipping and customs at both China and Australia.

STEP 6

Once you receive the shipping documentation, you then need to contact your freight forwarder. We will include the contact details of freight forwarders who are familiar with this process and have dealt with Ship-Your-Reno previously.

They will also arrange the transportation of the container to your door, or if your address is not easily accessed, it is advised to have your container delivered to a storage facility, unload, and transfer your goods to your address from there. Also note there may be state transport laws inhibiting you from delivering your container to your address.... this does not occur often, but just be aware, the alternative of using a storage facility may be a good idea, and for a small cost of between \$50-\$100 could negate any bigger problems. (also advisable if you have neighbours who will object to the obstruction in their street) Usually speaking, you will have 3 days to empty the container before pickup or extra fees will apply.

It is advised that if you have ordered heavy items, the hiring of a forklift makes the job much easier. Contact your local hire companies for quotes. The going rate in QLD is between \$300 - \$400 per day. Believe me, definitely worth the investment, especially if you have stone benches, bi-fold doors, stone baths, etc.

STEP 7

LET THE RENO / BUILD BEGIN !!!!!!

